

REMARKS

Applicant has amended the description to correct typographical errors and to properly reflect the status of the U.S. Patent Application cited therein.

Claims 1, 10 have been amended to incorporate the features of Claims 3, 11, which accordingly have been canceled without prejudice. Further support for the amendments of Claims 1 and 10 appears in the specification at least at page 27, line 23 to page 31, line 8 and in FIGS. 4, 5, and 6.

Claims 4, 6 have been amended for consistency with Claim 1. Claim 21 has been amended to depend from Claim 1 and to correct an obvious typographical error.

New Claims 23-26 have been added. Support for Claims 23-26 appears in the specification at least at page 15, line 16 to page 16, line 9; page 27, line 23 to page 31, line 8; and in FIGS. 4, 5, and 6.

Claims 1-2, 4-10, 12-22 are novel over Curtis et al. (6,208,720).

Claim 1 has been amended to incorporate the features of Claim 3. Accordingly, the rejection of Claim 3 shall be discussed as applied to amended Claim 1.

The Examiner states:

Regarding Claim 3, 11, Curtis discloses the incident ticket for each incident having description of incident, a conclusion based on the incident, any actions responsive to the conclusion, a detail of the alert indications associated with the incident, **tracking rules which identify one or more alert indications** see Col 25 Ln 48-59 & Col 24 Ln 28-41 & Col 18, Ln 45-59. (Office Action, page 3, emphasis added.)

Regarding the "tracking rules" asserted by the Examiner, Curtis et al. teaches that the alarms are filtered and correlated by analysis layer 133.

Specifically, Curtis et al. teaches:

Alarms which are generated by the detection layer 123 are sent to the analysis layer 133. Analysis layer 133 analyzes alarm data and correlates different alarms which were generated from the same or related events and consolidates these alarms into fraud cases. ... In a preferred embodiment, analysis layer 133 includes a software component 134 which performs the consolidation, correlation, and reduction functions. Software component 134 uses external data from billing and AR systems 136 in the correlation and reduction processes. Preferably, alarm database 138 resides on the same hardware as software component 134. (Col. 10, lines 32-62, emphasis added.)

Thus, Curtis et al. teaches that a software component 134 of analysis layer 133 uses external data from the billing and AR system 136 in the filtering and correlating of alarms. Accordingly, the Examiner has failed to callout where Curtis et al. teaches or suggests that an incident ticket is displayed, the incident ticket itself including tracking rules that are editable by a user viewing the incident ticket. Further, since Curtis et al. teaches that external data from the billing and AR system 136 is used in the filtering and correlating of alarms, Curtis et al. actually teaches away from an incident ticket that itself including tracking rules that are editable by a user viewing the incident ticket.

For at least the above reasons, Curtis et al. does not teach or suggest:

A method of declaring an incident in an enterprise comprising:

providing a number of alert indications containing information concerning an incident related to the enterprise; and either

comparing one or more of the alert indications to a set of rules, and if a match occurs between the set of rules, and the alert indication, declaring an incident based on the match, or

comparing one or more of the alert indications to a decision table containing a number of defined alert events; remembering each alert indication that matches one of the defined alert events, comparing the remembered alert indication to correlation data in the

decision table, and if a match occurs between the remembered alert indication and the correlation data, declaring an incident based on the match; or

if no match occurs between the alert indication and the correlation data or the rules set, declare an incident if the alert indication meets a defined default threshold value; and

displaying an incident ticket for each incident declared, the incident ticket including a description of the incident, a conclusion based on the incident description, any actions responsive to the conclusion, one or more user-editable incident tracking rules which identify one or more further alert indications for association with the incident ticket, and a detail of the alert indications associated with the incident,

as recited in amended Claim 1, emphasis added. Accordingly, Claim 1 is allowable over Curtis et al. Claims 2, 4-9, 21-22, which depend from Claim 1, are allowable for at least the same reasons as Claim 1.

Claim 10, and new Claim 23, are allowable for reasons similar to Claim 1. Claims 12-20, which depend from Claim 10, are allowable for at least the same reasons as Claim 10. Claims 24-26, which depend from Claim 23, are allowable for at least the same reasons as Claim 23.

For the above reasons, Applicant respectfully requests reconsideration and withdrawal of this rejection.

Conclusion

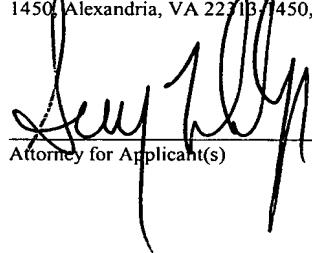
Claims 1-2, 4-10, 12-26 are pending in the application. For the foregoing reasons, Applicant respectfully requests allowance of all pending claims. If the Examiner has any

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questions relating to the above, the Examiner is respectfully requested to telephone the undersigned Attorney for Applicant(s).

CERTIFICATE OF MAILING

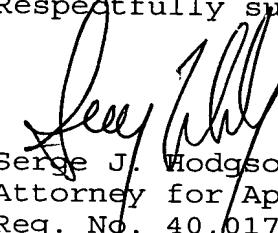
I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on January 27, 2006.



Attorney for Applicant(s)

January 27, 2006
Date of Signature

Respectfully submitted,


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Amendments to the Drawings:

The attached five replacement sheets of drawings correct minor informalities and generally conform to USPTO drawing guidelines. Further, FIG. 2 on the first replacement sheet has been amended to add the reference number 55 and associated leadline near the upper center right of FIG. 2. This amendment is to secure correspondence with the specification at page 2, lines 6-8.

Sheet one, which includes FIGS. 1 and 2, replaces the original sheet one including FIGS. 1 and 2.

Sheet two, which includes FIG. 3, replaces the original sheet two including FIG. 3.

Sheet three, which includes FIG. 4, replaces the original sheet three including FIG. 4.

Sheet four, which includes FIG. 5, replaces the original sheet four including FIG. 5.

Sheet five, which includes FIG. 6, replaces the original sheet five including FIG. 6.

Attachment: Five Replacement Sheets